1. Click "Open" when this screen pops up. You also have the option to save this to a folder.
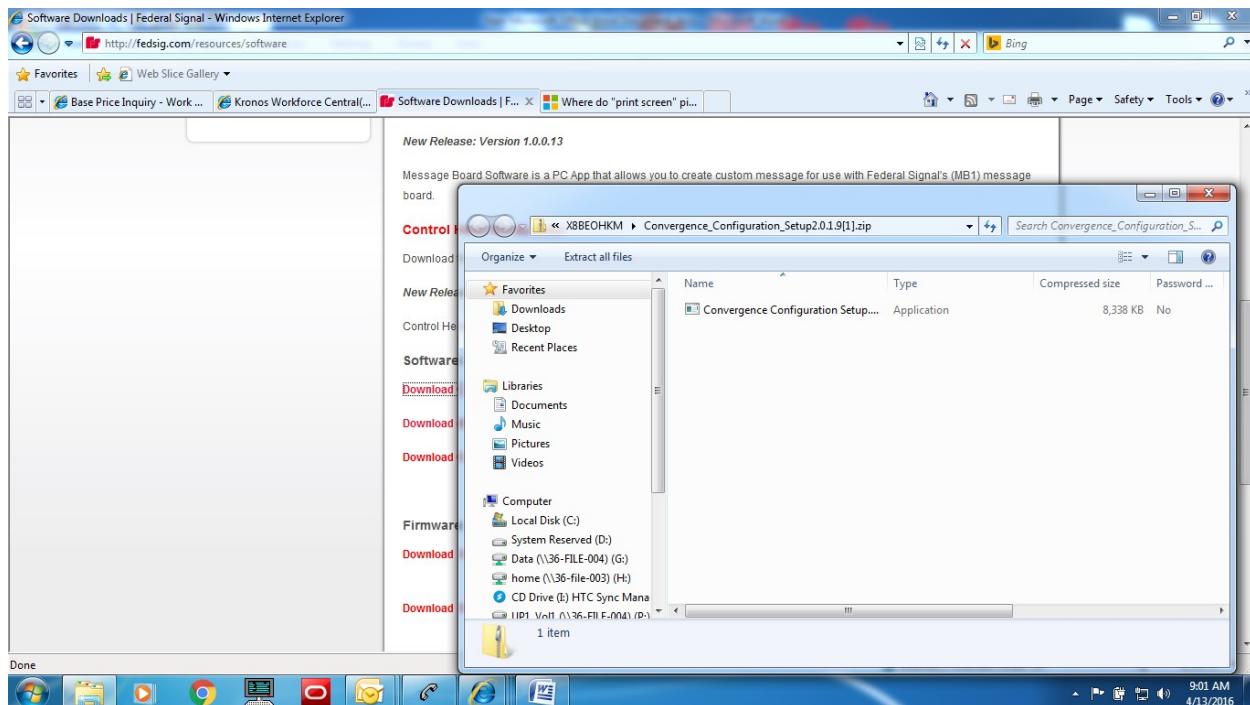

2. This screen pops up when you select "Open" from the previous step. If you don't get this screen, you'll have to go to the folder where it was saved to open it up.
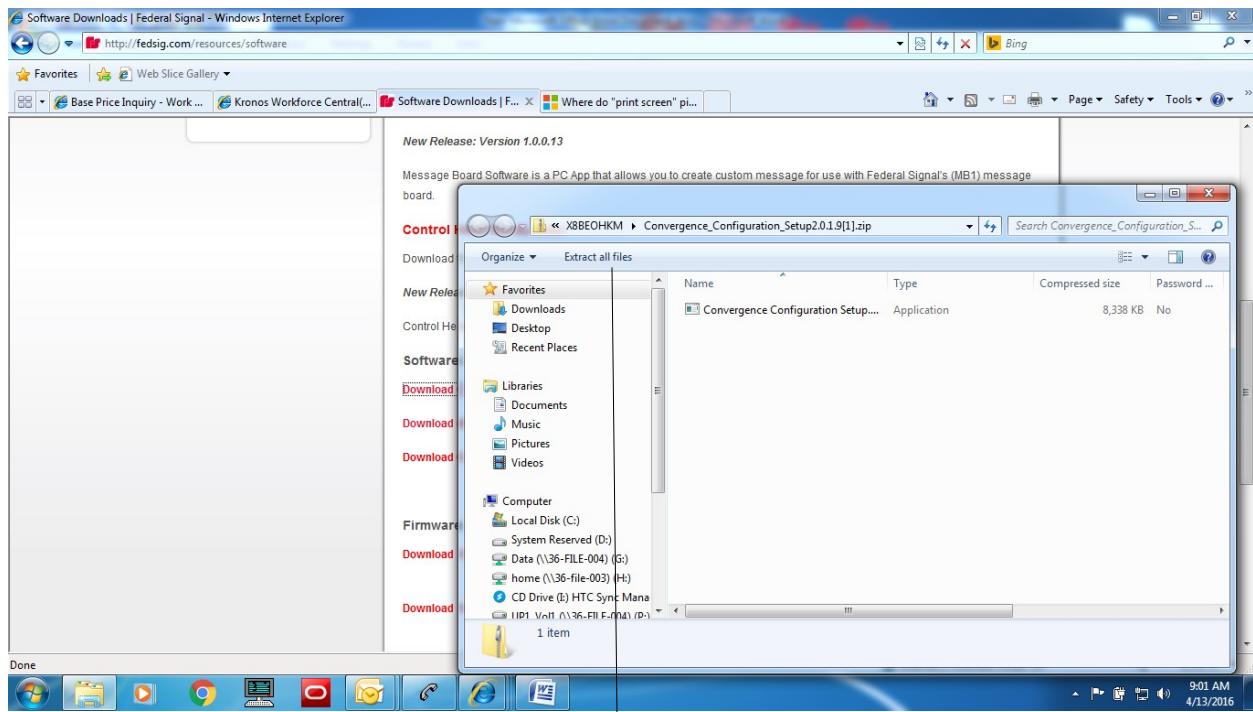
3. Click "Extract all Files" at the top left of this screen.
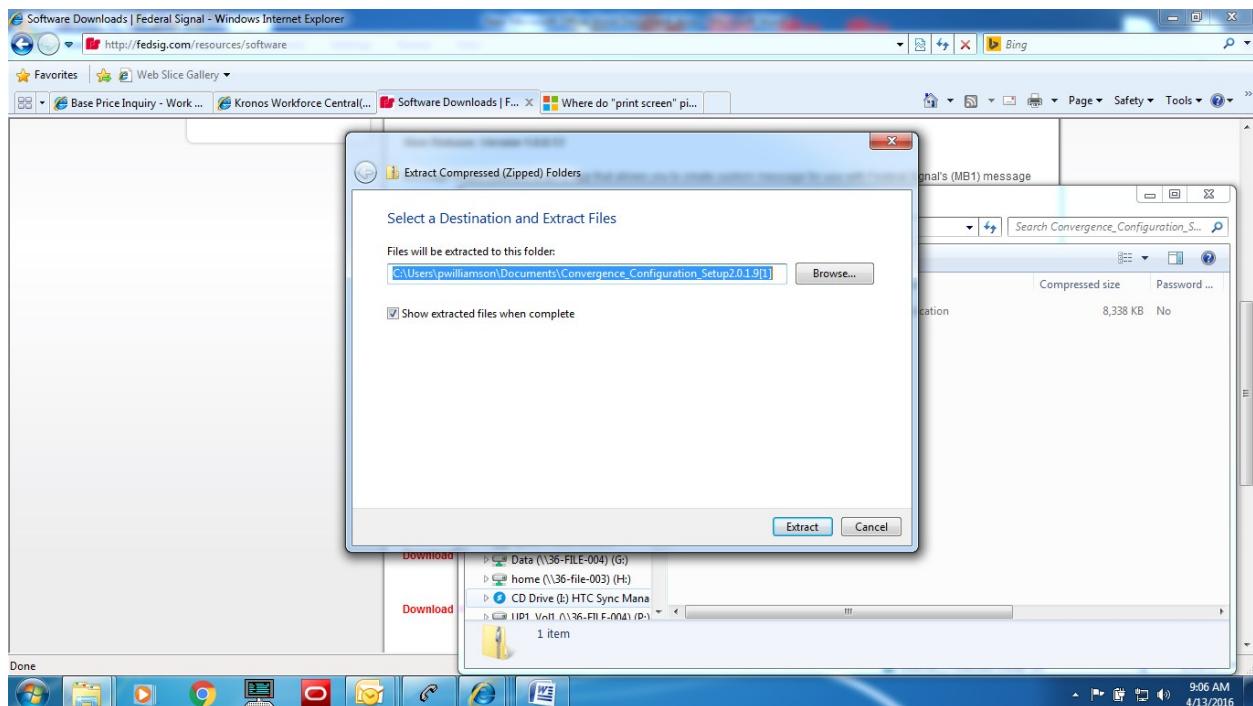
4. This screen pops up to let you extract the files. Click "Extract.
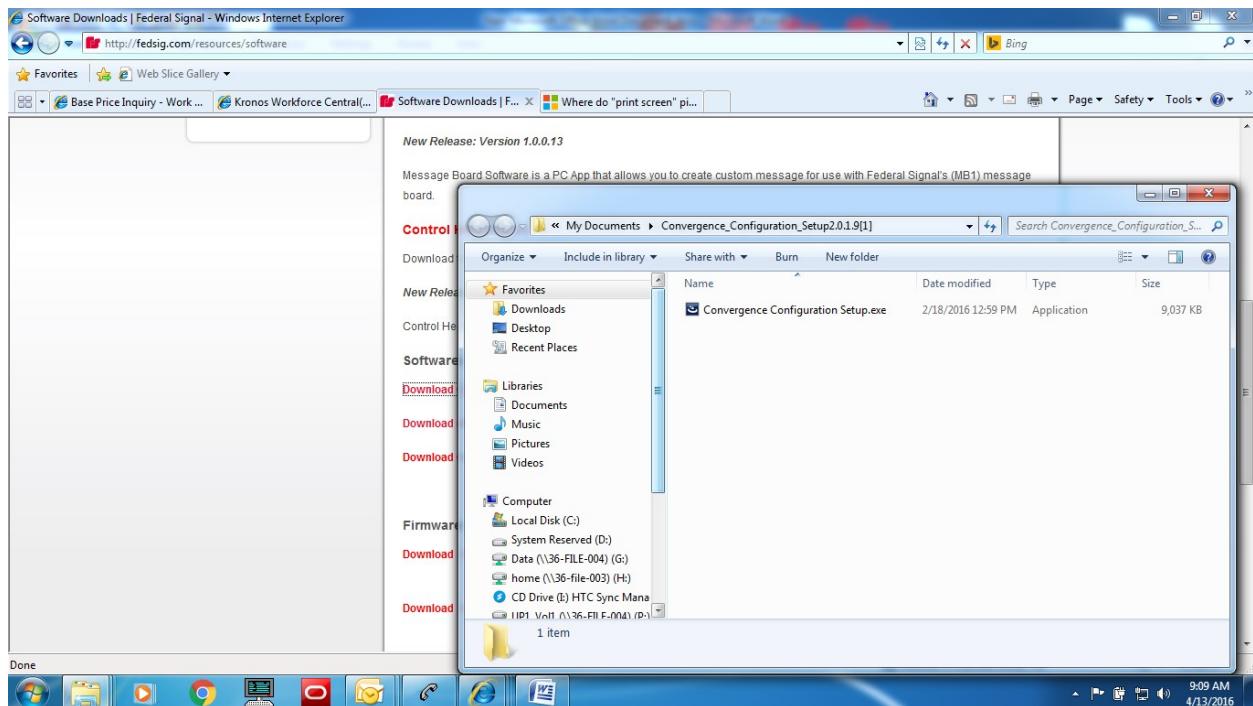
5. Once you extract the files from the previous step, you should see this screen. If you don't, you probably saved the setup to the destination folder which, by default, saves to the Documents folder in the C: drive. Right click on "Convergence Configuration Setup.exe"
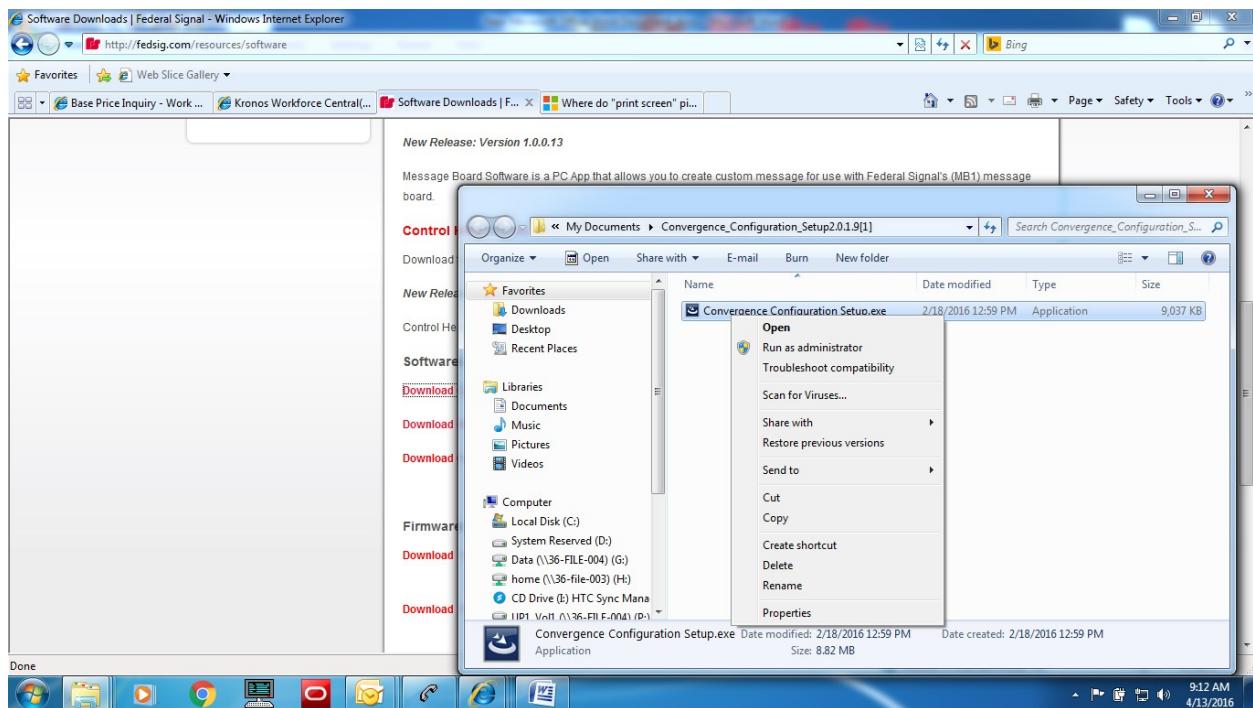
6. After right clicking above, these options should pop up. Click on "Run as Administrator." You will then be allowed to complete the installation process.